

Q&A: Testing for COVID-19

Q: Can Parkview test for novel coronavirus (COVID-19)?

A: For patients who meet testing guidelines, Parkview can collect samples that are sent to the appropriate state or commercial lab facilities. The test for COVID-19 can only be performed through state or select commercial labs.

Q: Can anyone be tested for COVID-19?

A: Due to the limited availability of testing by state and commercial labs, Parkview is currently following guidelines set by state health departments to determine the most appropriate patients to collect samples for testing.

Q: I heard the government is making more tests available – when can more people be tested?

A: On March 13, the federal government announced plans to make COVID-19 testing more readily available to the public. No dates have been announced, and it is uncertain when these measures will be in place.

Q: If I go to the emergency room, or have a doctor's note, can I be tested?

A: At this time, Parkview will only submit testing for patients who meet the criteria set by the ISDH or ODH. If you do not qualify for testing, your provider can still help you manage your symptoms and follow guidelines to minimize exposure to others.

Q: Should everyone who has COVID-19 symptoms be seen by a doctor?

A: The majority of people with COVID-19 have minor symptoms and do not require inpatient medical care or testing. Individuals with minor symptoms are advised to stay home rather than seek testing or medical care. People with symptoms or concerns specific to COVID-19 can either:

1. Visit parkview.com/covid19screening for detailed self-triage information
2. Call 1-877-PPG-TODAY (1-877-774-8632) for a free phone screening

Please note that these screening tools may determine that you need to see a provider for care and management of your symptoms. However, seeing a provider does not guarantee you will meet the guidelines for testing of COVID-19.

Q: What does the COVID-19 test cost?

A: Parkview's price to administer and process a COVID-19 test is \$350. This price equals Parkview's cost to perform and obtain the test results from a select commercial lab without any additional markup.

The federal Families First Coronavirus Response Act (FFCRA) requires group health plans and health insurance issuers in both group and individual markets for health insurance to provide coverage, without cost sharing by patients.